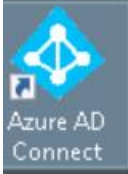


Troubleshoot AzureAD Connect



Google Chrome



Azure AD Connect



Google Chrome



Azure AD Connect

- Open
- Open file location
- Run as administrator
- Troubleshoot compatibility
- Pin to Start
- Pin to taskbar

- Restore previous versions

- Send to >

- Cut
- Copy

- Create shortcut
- Delete
- Rename

- Properties



LON-DC1

Logged on user: adatum\Administrator

Windows NT version 6.2 Datacenter Edition (Terminal server) (build 9200)



Google
Chrome



Azure AD
Connect

Microsoft Azure Active Directory Connect



Welcome

Tasks

Welcome to Azure AD Connect

The synchronization service scheduler is suspended until this setup wizard is closed. [Learn more about "Scheduler and installation wizard"](#)



Configure

Exit



Google
Chrome



Azure AD
Connect

Welcome

Tasks

Additional tasks

The required tasks for the scenario have been completed. Choose from the list below to perform additional tasks.

Privacy settings

View or export current configuration

Customize synchronization options

Configure device options ?

Refresh directory schema

Configure staging mode

Change user sign-in

Manage federation ?

Troubleshoot

Previous

Next



Google Chrome



Azure AD Connect

Welcome

Tasks

Troubleshooting

Welcome to AADConnect Troubleshooting

AZURE AD CONNECT TROUBLESHOOTING TOOL

Launch

For recommended troubleshooting steps please visit our [Troubleshooting Page](#).

Previous

Exit

```
Enter '1' - Troubleshoot Object Synchronization
Enter '2' - Troubleshoot Password Hash Synchronization
Enter '3' - Collect General Diagnostics
Enter '4' - Configure AD DS Connector Account Permissions
Enter '5' - Test Azure Active Directory Connectivity
Enter '6' - Test Active Directory Connectivity
Enter 'Q' - Quit
```

Please make a selection:

```
Enter '1' - Troubleshoot Object Synchronization
Enter '2' - Troubleshoot Password Hash Synchronization
Enter '3' - Collect General Diagnostics
Enter '4' - Configure AD DS Connector Account Permissions
Enter '5' - Test Azure Active Directory Connectivity
Enter '6' - Test Active Directory Connectivity
Enter 'Q' - Quit
```

Please make a selection: 5

```
Testing Azure connectivity for connector 'M365x21744547.onmicrosoft.com - AAD'
true
true
```

No connection issues detected

-----AADConnect Troubleshooting-----

```
Enter '1' - Troubleshoot Object Synchronization
Enter '2' - Troubleshoot Password Hash Synchronization
Enter '3' - Collect General Diagnostics
Enter '4' - Configure AD DS Connector Account Permissions
Enter '5' - Test Azure Active Directory Connectivity
Enter '6' - Test Active Directory Connectivity
Enter 'Q' - Quit
```

Please make a selection: _